

FIG. 1 (Prior Art)

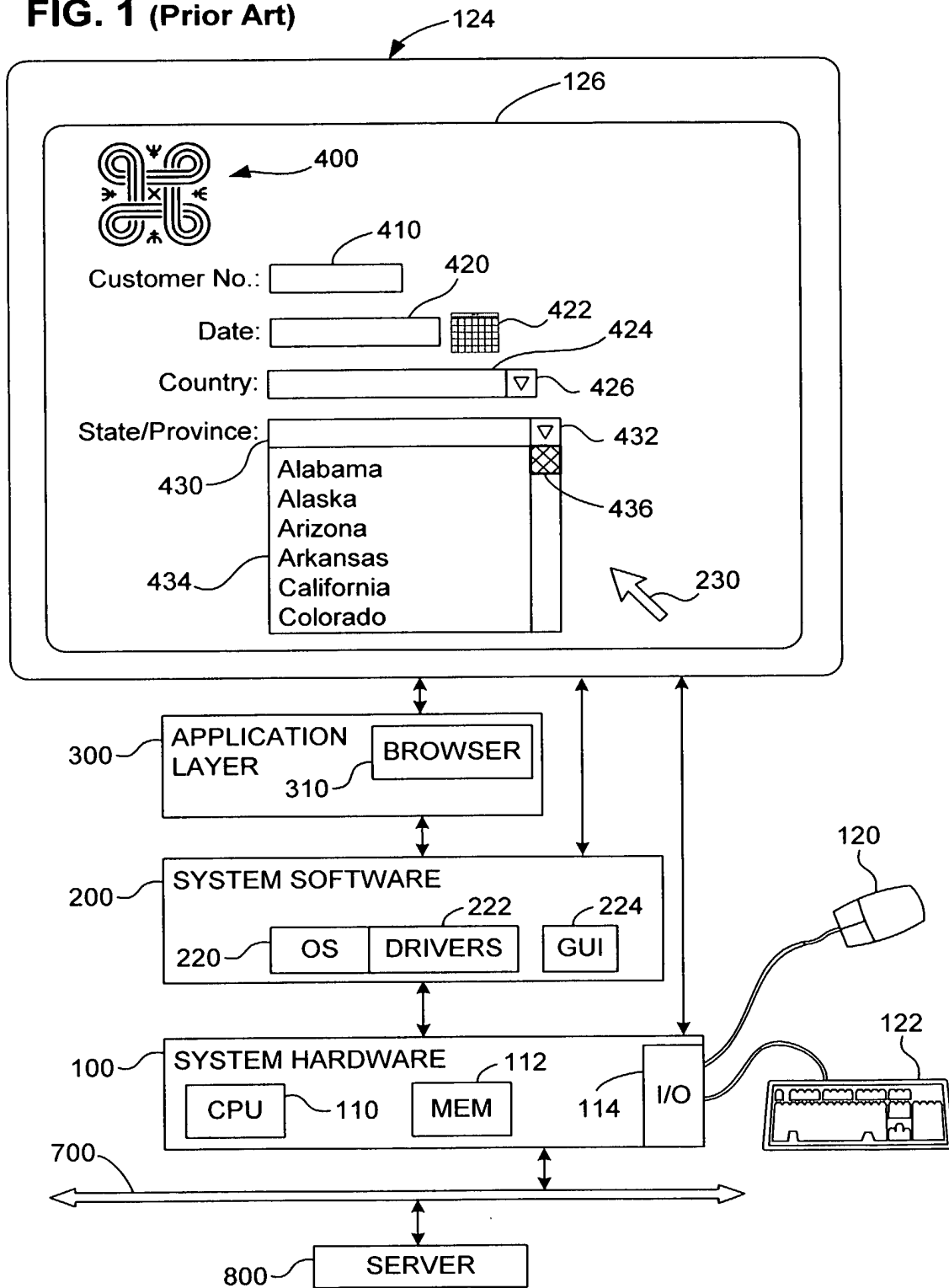


FIG. 2A

126

CUSTOMER VISIT REPORT

Employee: 500

Customer Name: 506

Address: 507

City: 508

State/Country: 509 510 511

ZIP/ Postal Code: 511

Service Type: 502 503

Date: 504 505

230

FIG. 2B

126

CUSTOMER VISIT REPORT

Employee: 500

Customer Name: 506

Address: 507

City: 508

Country: 509 510 511

al Code: 511

Service Type: 502 503

Date: 504

520

CODE 01:Installation
 CODE 02:Scheduled Maintenance
 CODE 03:Warranty Service
 CODE 04:Non-Warranty Service
 CODE 05:Upgrading
 CODE 06:Field Testing

230

FIG. 2C

126

CUSTOMER VISIT REPORT

Employee: 500

Customer Name: 506

Address: 507

Service Type: 502 503

City: 508

Date: 504

State/Country: 509 510

ZIP/ Postal Code: 511

230

505

FIG. 3